GWN CLIEN	T ACCOUNT FO	<b>DRM</b> THIS MU	ST BE COMPLE	☐ Additional Holder/Par ED IN ITS ENTIRETY.	rticipant Account (comple Please check a box: 🗆 N	te Supplement Forr EW 🗆 UPDATE
Name/Account Title/Co	ustodian					
Mailing Address			Street Addres	S (if different from mailing addre	ss)	
City, State and Zip			Phone #	Date of Bi	irth Social Sec	urity # / TIN
Employment Status:	☐ Employed ☐ Self-Employe	ed □ Not Employed □ Re	tired 🗆 Student	☐ Homemaker ☐ Oth	ner	
Employer Name					Marital Status	
Employer Address incl	uding City, State and Zip					
Occupation / Type of E	Business	CLIENT ID	ENTIFICAT	ION	Years Employed	
☐ Drivers License ☐	Passport	Other Government ID 🗆 O	other type ID			
			Date Issue:	// Exp:	// US Citizer	n: □ Yes □ No
ID Number  Annual Income <sup>1</sup>	Net Worth <sup>2</sup>	ID Issuer Liquid Net Worth <sup>3</sup>	Tax Rate	Annual Expenses <sup>4</sup>	Special Expenses <sup>5</sup>	Time frame for
(from ALL sources)	(excluding your residence)	<u>'</u>	(highest margin)	(recurring)	(future, nonrecurring)	Special Expenses:
□ Under \$25,000 □ \$25,001-\$50,000 □ \$50,001-\$100,000 □ \$100,001-\$250,000 □ \$250,001-\$500,000 □ Over \$500,000	☐ Under \$25,000 ☐ \$25,001-\$50,000 ☐ \$50,001-\$200,000 ☐ \$200,001-\$500,000 ☐ \$500,001-\$1,000,000 ☐ \$1,000,001-\$3,000,000	Under \$25,000  \$25,001-\$50,000  \$50,001-\$200,000  \$200,001-\$500,000  \$500,001-\$1,000,000  \$1,000,001-\$3,000,000	☐ 0-15% ☐ 16-25% ☐ 26-30% ☐ 31-35% ☐ Over 35%	☐ Under \$25,000 ☐ \$25,001-\$50,000 ☐ \$50,001-\$100,000 ☐ \$100,001-\$250,000 ☐ \$250,001-\$500,000 ☐ Over \$500,000	☐ Under \$25,000 ☐ \$25,001-\$50,000 ☐ \$50,001-\$100,000 ☐ \$100,001-\$250,000 ☐ \$250,001-\$500,000 ☐ Over \$500,000	☐ Within 2 years ☐ 3 - 5 years ☐ 6 - 10 years
1 Annual Income includes inco	Over \$3,000,000 me from sources such as employment, alir	Over \$3,000,000	etc. 3 <b>Liquid Net W</b> o	rth is your net worth minus assets	that cannot be converted quickly an	d easily into cash, such a
residence among your assets. include your mortgage.	ur assets minus your liabilities. For purpor ecurities, bank accounts and other persor . For liabilities, include outstanding loans	s, credit card balances, taxes, etc. DO N	ary from them. IOT 4 Annual Expen payments, etc. 5 Special Expens	ses might include mortgage payme	automobiles, expected inheritances, ubstantial penalties if they were sold ents, rent, long-term debts, utilities, modeling a home, a car purchase, educ	alimony, or child suppo
investments without	e ability to quickly and easily of experiencing significant loss in urring significant costs or pena	in value from, for example, the	n of the e lack of a	☐ Very Important ☐ Somewhat Important	☐ Important ☐ Does not matte	er
Financial Investmen over time as you wo	t Experience: We are collection with us.	ng the information below to b	petter understand	your investment experien	ce. We recognize your resp	oonses may change
INVESTMENT Mutual Funds/ETFs Individual Stocks Bonds Options	YEARS OF EXPERIENCE  □ 0 □ 1-5 □ Over 5	TRANSACTIONS PER YEA         0-5       6-15       Over         0-5       6-15       Over         0-5       6-15       Over         0-5       6-15       Over         0-5       6-15       Over	15 Securities 15 Annuities 15 Alternative	Futures 0 1-5 0 1-5	□ Over 5       □ 0-5         □ Over 5       □ 0-5         □ Over 5       □ 0-5	CTIONS PER YEAR
➤ Overall Time Horizo  ☐ Under 1 year	on: The expected period of time 1-2 years 3-5 years			oal(s): Iver 20 years		
> Decision-Making: (tl	here are 3 choices, check all t I generally make my own dec	that apply)   I consult we cisions and/or with co-applica	with and receive in $I$	nformation from my broke cuss investment decisions	er, investment advisor, CPA with family and/or friends.	, or other financial
risk. Different investr	erance: Pursuant to various sec ment products and strategies in vestment. Investments should be	nvolve different degrees of risk.	. The higher the e	spected returns of a produs	ct or strategy, the greater the	. Investing involves risk that you could
Please indicate the o	degree of risk based on your c	completed Investor Profile Qu	estionnaire you	re willing to take		
. , ,	ociated with: $\square$ the securities in	,			· ·	
				hareholder in a publicly-owr	ned company. $\square$ A senior mil	itary, government
or political official in a N	ON-US country. Name of Countr	•				
form (Section 5). I/we ackr read all information on thi the information provided is I/we hereby indemnify GW from GWN's reliance upon	of age and are of full legal age in the nowledge receiving a copy of this is Client Account Form. I/we have is true and correct and may be relied to for any loss, claims or damages in the information I/we have provided the prospectus of any security when the prospectus of the prosp	new account form and I/we have reviewed the terms and condition ed upon, by GWN, for the purpose s, including legal fees, which GW ed. I/we acknowledge receipt and r	e acknowledge that had the opportuni is of this agreement es of evaluating suita N may incur as a re my/our responsibilit	this agreement includes a pre- y to read it and I/we understa- including all information con- bility and sophistication in rel sult of any securities recomme y to read the GWN Securities I	and it. Furthermore, I/we acknotained on the reverse side. I/w lation to making securities reco endations or any securities rela Privacy Notice, Business Contir	whedge that I/we have hereby verify that a mmendations. Furthe ted violations resulting muation Plan, Custome
Please initial if you v	vish to receive important information v	via email (for example, privacy notice,	prospectuses, stateme			
				Email Address		
Signature of Client		Date	Signature of Re	presentative	Rep Number	Date
			Signature of C	SJ Principal		-

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Nama			- ADD L	☐ GUARDIAN	$\square$ minor $\square$ trust		
Name					□ POA □ OTHER		
Mailing Address			Street Address	6 (if different from mailing addres	s)		
City, State and Zip			Phone #	Date of Bi	rth Social Secu	ırity # / TIN	
Employment Status:	☐ Employed ☐ Self-Employe	ed 🗆 Not Employed 🗀 Rei	tired   Student	☐ Homemaker ☐ Oth	er		
Employer Name		Address			Marital Status		
Occupation / Type of E	Business	CLIENT ID	ENTIFICAT	ION	Years Employed		
☐ Drivers License ☐	Passport	Other Government ID \( \subseteq 0	ther type ID				
			Date Issue: _	/ Exp:	//	: □ Yes □ No	
ID Number		ID Issuer	T D. (-	A 15 4	C '15 5	Time frame for	
Annual Income <sup>1</sup> (from ALL sources)	Net Worth <sup>2</sup> (excluding your residence)	Liquid Net Worth <sup>3</sup>	Tax Rate (highest margin)	Annual Expenses <sup>4</sup> (recurring)	Special Expenses <sup>5</sup> (future, nonrecurring)	Time frame for Special Expenses:	
☐ Under \$25,000 ☐ \$25,001-\$50,000 ☐ \$50,001-\$100,000 ☐ \$100,001-\$250,000 ☐ \$250,001-\$500,000 ☐ Over \$500,000	Under \$25,000 \$25,001-\$50,000 \$50,001-\$200,000 \$500,001-\$1,000,000 \$1,000,001-\$3,000,000 Over \$3,000,000	Under \$25,000 \$25,001-\$50,000 \$50,001-\$200,000 \$500,001-\$1,000,000 \$1,000,001-\$3,000,000 Over \$3,000,000	☐ 0-15% ☐ 16-25% ☐ 26-30% ☐ 31-35% ☐ Over 35%	Under \$25,000 \$25,001-\$50,000 \$50,001-\$100,000 \$100,001-\$250,000 \$250,001-\$500,000 Over \$500,000	Under \$25,000 \$25,001-\$50,000 \$50,001-\$100,000 \$100,001-\$250,000 \$250,001-\$500,000 Over \$500,000	☐ Within 2 years ☐ 3 - 5 years ☐ 6 - 10 years	
Check box if aggreg	gated with other joint tenant(	s)' income, net worth, expens	ses, etc. (Remain	der of form MUST BE CC	OMPLETED)		
<ul> <li>bonds, mutual funds, other sersidence among your assets. include your mortgage.</li> <li>Liquidity Needs: The investments without</li> </ul>	ur assets minus your liabilities. For purpo ecurities, bank accounts and other persor . For liabilities, include outstanding loans e ability to quickly and easily of experiencing significant loss i	nal property. DO NOT include your prim s, credit card balances, taxes, etc. DO N convert to cash all or a portior in value from, for example, the	or from them.  Annual Expens payments, etc.  Special Expense	es might include mortgage paymes might include a home purchase, rem	automobiles, expected inheritances, ubstantial penalties if they were sold onts, rent, long-term debts, utilities, nodeling a home, a car purchase, education in the properties of the propertie	alimony, or child support ation, medical expenses, etc.	
ready market, or inc	urring significant costs or penalt <b>Experience:</b> We are collecti	alties is (check one)		☐ Somewhat Important	☐ Does not matte		
over time as you wo	rk with us.	ing the information below to t	ctter understand	your investment experient	ce. We recognize your resp	onses may change	
INVESTMENT Mutual Funds/ETFs Individual Stocks Bonds Options	YEARS OF EXPERIENCE  □ 0 □ 1-5 □ Over 5	TRANSACTIONS PER YEA         □ 0-5       □ 6-15       □ Over	15 Securities I 15 Annuities 15 Alternative	Futures 0 1-5 0 1-5	□ Over 5       □ 0-5         □ Over 5       □ 0-5         □ Over 5       □ 0-5	CTIONS PER YEAR       6-15     ☐ Over 15       6-15     ☐ Over 15       6-15     ☐ Over 15       6-15     ☐ Over 15	
➤ Overall Time Horizo □ Under 1 year	on: The expected period of times $\Box$ 1-2 years $\Box$ 3-5 years			oal(s): ver 20 years			
➤ <b>Decision-Making:</b> (the professionals.	here are 3 choices, check all I generally make my own dec	that apply) $\square$ I consult we distinct $\square$ I consult we distinct $\square$	with and receive in $\operatorname{nt}(s)$ . $\square$ I disc	nformation from my broke cuss investment decisions v	er, investment advisor, CPA, with family and/or friends.	or other financial	
risk. Different investr	erance: Pursuant to various sec ment products and strategies in vestment. Investments should I	nvolve different degrees of risk.	The higher the ex	pected returns of a produc	t or strategy, the greater the	Investing involves risk that you could	
Please indicate the o	degree of risk based on your c	ompleted Investor Profile Qu	estionnaire you a	re willing to take			
	ociated with: $\Box$ the securities in	•			_		
Name of Entity		An officer, director	or 10% (or more) sh	nareholder in a publicly-own	ed company. $\square$ A senior mili	tary, government	
or political official in a N	ON-US country. Name of Country	гу					
form (Section 5). I/we ackr read all information on thi the information provided is I/we hereby indemnify GW from GWN's reliance upon Identification Program and	of age and are of full legal age in the nowledge receiving a copy of this is Client Account Form. I/we have is true and correct and may be relied to for any loss, claims or damages the information I/we have provided the prospectus of any security which to receive important information with the process.	new account form and I/we have reviewed the terms and condition ed upon, by GWN, for the purpose s, including legal fees, which GWI ed. I/we acknowledge receipt and raich contains information regarding	acknowledge that that the opportunity is of this agreement of office of the soft experience	his agreement includes a pre- to read it and I/we understate including all information conto oility and sophistication in rela- ult of any securities recomment to read the GWN Securities Poves, risks and material facts in this, etc.)	nd it. Furthermore, I/we ackno tained on the reverse side. I/we ation to making securities reco endations or any securities relat Privacy Notice, Business Contin	wledge that I/we have hereby verify that all mmendations. Further, ed violations resulting uation Plan, Customer	
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organical of Additional Fibio	ien articipunt	Date	Signature of Rep		Kep Mulliber	Duic	
			Signature of OS	ij Principal			

# **INVESTOR PROFILE QUESTIONNAIRE**

Completing this questionnaire will assist you in determining your investment time horizon, your tolerance for risk and your investment objectives. Answer the questions on the following pages and use your score to identify an investor profile that's closest to your own.

# IMPORTANT CONSIDERATIONS WHEN CHOOSING YOUR PORTFOLIO

#### YOUR TIME HORIZON

When will you begin withdrawing your money from your account, and at what rate? If that date is many years away, you may be comfortable with a portfolio that carries a greater potential for appreciation and higher level of risk. There's more time to weather the inevitable ups and downs of the market.

#### YOUR RISK TOLERANCE

How do you feel about risk? Some investments fluctuate more dramatically in value than others but may have the potential of a higher return. It's important that you select investments that fit within your level of tolerance for this risk.

Check the number of points for each of your answers and note the total for each section.

			SECTION 1: TI	ME HORIZON			
1.	1. Plan to begin withdrawing money from my investments within:		,	SUBTOTAL: TIME HORIZON SCORE POINTS (enter the total point from questions 1 and 2)			
	Less than 3 years       1       □         3-5 years       3       □         6-10 years       7       □			If your time horizon score is less than 3, STOP HERE			
2.	11 years or more  Once I begin withdrawing fund I plan to spend all of the funds			A score of less than 3 indicates a very short investment time horizon, a relatively low risk portfolio of 40% short-term (average maturity of five years or less), bonds or bond funds and 60% cash is suggested, as stock investments may be significantly more volatile in the short term.			
	Less than 2 years 2-5 years 6-10 years 11 years or more	0 1 4 8		If your Score is greater than 3, please continue to Section 2			
			SECTION 2: RI	K TOLERANCE			
1.	I would describe my knowledg None Limited Good	ge of ir 0 2 4	nvestments as	<ol> <li>Select the investments you currently own or have the past with the highest number of points. Check number.</li> </ol>			
	Extensive	6		Money Market Funds or Cash Equivalents $0 \square$			
2.	When I invest my money, I am	:		Bonds and/or Bond Funds 3			
	Most concerned about my investment losing money  Equally concerned about my	0		Stocks and/or Stock Funds 6  International Securities and/or International Funds 8			
	investment losing or gaining value	4		Example: You now own stock funds. In the past, you've pu international securities. Therefore, you would select International Securities (point score 8) because you have owned them as			
	Most concerned about my investment gaining value	8		the highest score.	Thave owned them and it has		
				4. Consider this Scenario:			
				Imagine that in the past three months, the overall stock m lost 25% of its value. An individual stock investment you also lost 25% of its value. What would you do?			
				Sell all of my shares $0$			
				Sell some of my shares $2 \square$			
				Do nothing 5			
				Buy more shares 8			

#### 5. Review the Chart below:

We've outlined the most likely best and worst case annual returns of five hypothetical investment plans. Which range of possible outcomes is most acceptable to you? The figures are hypothetical and do not represent the performance

of any particular investment.

BEST AND WORSE CASE SCENARIOS (1 YR)

BEST AND WORSE CASE SCENARIOS (1 YR)					
PLAN	AVERAGE ANNUAL RETURN	BEST CASE	WORST CASE	POINTS	
А	7.2%	16.3%	-5.6%	0	
В	9.0%	25.0%	-12.1%	3	
С	10.4%	33.6%	-18.2%	6	
D	11.7%	42.8%	-24.0%	8	
Е	12.5%	50.0%	-28.2%	10	

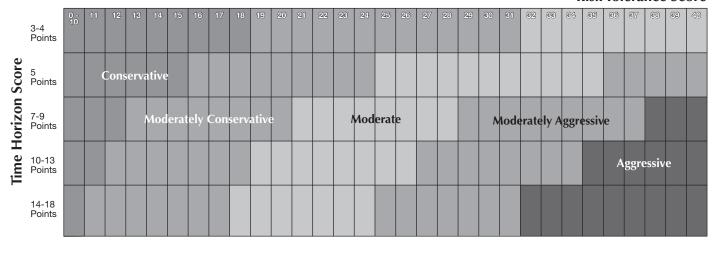
SUBTOTAL: RISK TOLERANCE SCORE	_POINTS
(enter the total point from questions 1 through 5)	

#### **DETERMINE YOUR INVESTOR PROFILE**

The chart below uses the subtotals you calculated in the preceding two sections.

In the chart below, find your time horizon score along the left side and your risk tolerance score across the top. Locate their intersection point, situated in the area that corresponds to your investor profile. On the next page, find the investment objective that corresponds to your investor profile.

# **Risk Tolerance Score**



CONSERVATIVE	MODERATELY Conservative	MODERATE	MODERATELY AGGRESSIVE	AGGRESSIVE
For investors who want current income and relative stability and aren't concerned about increasing the value of their investments.  Sample Mix 20% Equity / 80% Fixed Income	For investors who want current income and relative stability, with some modest potential increase in the value of their investments.  Sample Mix 40% Equity / 60% Fixed Income	For long-term investors who don't need current income and want some growth potential. They tolerate some fluctuations, but they want less risk than the overall stock market.  Sample Mix 60% Equity / 40% Fixed Income	For long-term investors who want good growth potential and don't need current income. They accept a fair amount of risk, but not as much as if they invested exclusively in stocks.  Sample Mix 80% Equity / 20% Fixed Income	For long-term investors who want high growth potential and don't need current income. Substantial year-to-year volatility in value is acceptable in exchange for potentially high long-term return.  Sample Mix 95% Equity / 5% Fixed Income

Based on my combined score my investment objective is_		
Client Signature	Date	

#### AGREEMENT TO ARBITRATE

The undersigned and GWN Securities, Inc. each agree that ALL CLAIMS OR CONTROVERSIES, and any related issues which may arise at any time between us (including GWN Securities' representatives, directors, officers, employees and agents) concerning any transaction or order; the conduct of GWN Securities or its registered representatives, directors, officers, employees, and agents; the construction, performance or breach of this or any other agreement between us, whether entered into prior to, on, or subsequent to the date hereof; the breach of any common law or statutory duty; or the violation of any federal or state securities law, or any other federal or state law of any nature SHALL BE SUBMITTED AND RESOLVED BY ARBITRATION rather than by lawsuit in a court of law or equity.

Any arbitration pursuant to this agreement shall be in accordance with and governed by, a mutually acceptable arbitral forum but in the absence of such agreement, then the Code of Arbitration Procedure of the National Association of Securities Dealers, Inc., as then in effect. The award of the arbitrators, or of the majority of them, shall be final and binding, and judgment upon the award rendered may be entered in any federal or state court having jurisdiction.

No person shall bring a putative or certified class action to arbitration, nor seek to enforce any pre-dispute arbitration agreement against any person who has initiated in court a putative class action; or who is a member of a putative class who has not opted out of the class with respect to any claims encompassed by the putative class action until: (1) the class certification is denied; or (2) the class is decertified; or (3) the customer is excluded from the class by the court. Such forbearance to enforce an agreement to arbitrate shall not constitute a waiver of any rights under this agreement except to the extent stated herein.

## JURISDICTION OF ARBITRATION

It is agreed and fully understood that:

- 1. GWN Securities is a Broker Dealer and a member of the National Association of Security Dealers (NASD) and the Security Investment Protection Corporation (SIPC).
- 2. GWN Securities operates on a fully disclosed basis and as such does not hold customer accounts or securities. Therefore, no investor's checks should be made payable to GWN Securities, or any registered representative of said company, or any related entity of registered representative.
- 3. GWN Securities is not owned, controlled, or has shares in its own account in any investment company or insurance company.
- 4. The sole responsibility of the investment management decisions of the Investment Company will reside with the Investment Company utilized. GWN Securities does not use any influence directly or indirectly on the investment management of those funds. Therefore, the management decisions of Investment Company(s) or Direct Participation Program(s) are the sole responsibility of the said company.
- 5. It is agreed that any dispute arising from any Securities or Financial Planning activities between you and GWN Securities or its Representatives shall be subject to binding arbitration. It should be understood:

# THIS AGREEMENT CONTAINS A PREDISPUTE ARBITRATION CLAUSE. BY SIGNING AN ARBITRATION AGREEMENT THE PARTIES AGREE AS FOLLOWS:

- (I) ALL PARTIES TO THIS AGREEMENT ARE GIVING UP THE RIGHT TO SUE EACH OTHER IN COURT, INCLUDING THE RIGHT TO A TRIAL BY JURY, EXCEPT AS PROVIDED BY THE RULES OF THE ARBITRATION FORUM IN WHICH A CLAIM IS FILED.
- (II) ARBITRATION AWARDS ARE GENERALLY FINAL AND BINDING; A PARTY'S ABILITY TO HAVE A COURT REVERSE OR MODIFY AN ARBITRATION AWARD IS VERY LIMITED.
- (III) THE ABILILTY OF THE PARTIES TO OBTAIN DOCUMENTS, WITNESS STATEMENTS, AND OTHER DISCOVERY IS GENERALLY MORE LIMITED IN ARBITRATION THAN IN COURT PROCEEDINGS.
- (IV) THE ABRITRATORS DO NOT HAVE TO EXPLAIN THE REASON(S) FOR THEIR AWARD.
- (V) THE PANEL OF ARBITRATORS WILL TYPICALLY INCLUDE A MINORITY OF ARBITRATORS WHO WERE OR ARE AFFILIATED WITH THE SECURITIES INDUSTRY.
- (VI) THE RULES OF SOME ARBITRATION FORUMS MAY IMPOSE TIME LIMITS FOR BRINGING A CLAIM IN ARBITRATION. IN SOME CASES, A CLAIM THAT IS INELIGIBLE FOR ARBITRATION MAY BE BROUGHT IN COURT.
- (VII) THE RULES OF THE ARBITRATION FORUM IN WHICH THE CLAIM IS FILED, AND ANY AMENDMENTS THERETO, SHALL BE INCORPORATED INTO THIS AGREEMENT.
- (VIII) NO PERSON SHALL BRING A PUTATIVE OR CERTIFIED CLASS ACTION TO ARBITRATION, NOR SEEK TO ENFORCE ANY PRE-DISPUTE ARBITRATION AGREEMENT AGAINST ANY PERSON WHO HAS INITIATED IN COURT A PUTATIVE CLASS ACTION; OR WHO IS A MEMBER OF A PUTATIVE CLASS WHO HAS NOT OPTED OUT OF THE CLASS WITH RESPECT TO ANY CLAIMS ENCOMPASSED BY THE PUTATIVE CLASS ACTION UNTIL: (I) THE CLASS CERTIFICATION IS DENIED; OR (II) THE CLASS IS DECERTIFIED; OR (III) THE CUSTOMER IS EXCLUDED FROM THE CLASS BY THE COURT. SUCH FORBEARANCE TO ENFORCE AN AGREEMENT TO ARBITRATE SHALL NOT CONSTITUTE A WAIVER OF ANY RIGHTS UNDER THIS AGREEMENT EXCEPT TO THE EXTENT STATED HEREIN.

# **PURPOSE OF CERTIFICATION**

You must furnish your taxpayer identification number ("TIN") to the payer of interest, dividends, and certain other payment (including broker and barter exchange transactions) so that you will not be subject to the 31% backup withholding that first went into effect on January 1, 1984. The current rates of backup withholding are as follows: January 1, 2002 through December 31, 2003 – the backup-withholding rate will be reduced to 30%. January 1, 2004 through December 31, 2005 – the backup-withholding rate will be reduced to 29%. January 1, 2006 through December 31, 2010 – the backup-withholding rate will be reduced to 28%. You may use the payers form (a substitute for form W-9) to report and certify your TIN to the payer, to certify that you are not subject to backup withholding because of under-reporting of interest and dividends on your tax return, or to claim exemption from backup withholding if you are an exempt payee. If you do not properly do so, the payer may be required to withhold (at the applicable rate) from payments made to you.



At GWN Securities, Inc. ("GWN") we understand that the privacy and security of the personal and account information that you have entrusted to us and to our independent associates with whom you have chosen to do business is of utmost importance. We value the opportunity to serve you, and we are obligated to honor that relationship with care. For that reason, GWN and its affiliate company, GWN Marketing, Inc., adhere to confidentiality standards that are designed to protect your personal information. We believe that your privacy should not be compromised. At the same time we want our independent associates to offer you the array of financial products and services you need to accomplish your financial goals. We believe we can do both through the policy outlined below.

# PROTECTING YOUR INFORMATION

When you establish a relationship with an independent GWN advisor and purchase financial and investment products and services through GWN, you are asked to share personal and financial information used to help in the assessment and attainment of your financial goals. In that relationship, independent GWN advisors will use the information to assist you in identifying the services and products you may want or need, to meet changing needs, and to identify constantly developing new products and services that may be of interest to you. GWN may also want to contact you to review your current information and status in order to assure that both we and our independent associates can serve you better. The information you share with us is important to you, and you can expect that we will protect the privacy and use of your private personal and financial information. At GWN we are committed to protecting the privacy of the information we collect, use, and share about you.

GWN has taken the appropriate methods that require the disposal of consumer report information so that the information cannot practically be read or reconstructed.

# **OUR DISCLOSURE OF YOUR INFORMATION**

So that you may be better served, GWN and its independent associates may share information about you with nonaffiliated financial institutions, such as banks, clearing firms or custodians, who perform services on our behalf or when necessary for the performance of our services. These non-affiliated financial institutions are bound by obligations of confidentiality not to disclose any information provided by GWN or any independent GWN advisor about you and may not use such information for any purposes other than the performance of the particular service involved. We also may disclose information about you to non-affiliated third parties as permitted by law, for example to process a financial product or service that you have authorized. We also may share your information with regulators and law enforcement organizations, or in response to a subpoena or discovery request, as permitted or required by law.

In this way we can also make available new products and services. Our employees have access to your information only when it is necessary for them to assist you or your independent GWN advisor in the completion of transactions or in the offer and sale of additional products and services. All of our employees are strictly held to this privacy policy, and each of our independent associates confirms his or her undertaking to be strictly bound by it. We employ physical and electronic safeguards to protect your non-public personal information. We do not sell, share, or disclose your nonpublic personal information to unaffiliated third-party marketing companies.

If the GWN advisor servicing your account(s) leaves GWN to join another broker/dealer, the GWN advisor may retain copies of your

# GWN SECURITIES, INC. CUSTOMER PRIVACY NOTICE

personal information so that he or she can continue to serve you at the new firm. In doing so, your representative may share your information with the new firm, but is otherwise required to keep confidential the personal information obtained from you while the associate was affiliated with GWN, and he or she may only use it to service your account(s). Should your GWN advisor decide to leave GWN for another broker/dealer, we will notify you at that time in writing so that you may determine whether to opt out or opt in\* to allow your advisor to take your information to the new firm.

\*If you reside in the state of Alaska, California, Illinois, Maine, Massachusetts, Missouri, New Hampshire, North Dakota or Vermont, we are required to obtain your written approval to allow your advisor to take your information to a new firm.

### **Internet Privacy Protection Policy**

Effective Date: August 1, 2004

We are committed to protecting your privacy. Our website is a great way to find out more about our services, access informative articles and financial information. We will not collect any personal, identifiable information without your knowledge.

Identifiable information can be broken up into two categories, personal and non-personal information.

# Non-personal information

Our site may create a temporary data file commonly known as a cookie. It may also track the areas of our website that you visit. We may collect information regarding the internet provider from which you are connecting to our site, such as AOL or MSN. We may also track the website from which you linked to our site. This information is used statistically and not to identify individuals.

#### **Personal Information**

You can visit the site and remain anonymous by not providing any personal information. However, you may choose to share this information by completing applications, online forms or requesting that we contact you. Personal information includes, but is not limited to name, address, phone number and email address.

When using secure areas of this website to provide or access your personal information, the information is encrypted, making it indecipherable to third parties. Your browser will indicate that you are in a secure area by displaying a locked padlock in the bottom of the screen. Internet connections cannot be guaranteed to be 100% secure. We have taken all reasonable measures to protect the information entered and accessed on the website. However, we cannot be liable for unintentional disclosure of information.

# **KEEPING INFORMATION CURRENT**

GWN and its independent associates are committed to keeping your non-public personal and financial information secure, accurate and current. You should provide your independent GWN advisor with any updates and changes to your personal information.

# **CHANGES AND UPDATES TO PRIVACY POLICY**

By effecting transactions through GWN you consent to the collection and use of personal information as described in this Privacy Policy. This policy reflects GWN's current business practices, and is subject to change and update. In the event of a change, a revised policy will be sent to you or otherwise made available through your independent GWN advisor.



# Customer Identification Program Notice

# IMPORTANT INFORMATION YOU NEED TO KNOW ABOUT OPENING A NEW ACCOUNT

To help the government fight the funding of terrorism and money laundering activities, federal law requires financial institutions to obtain, verify, and record information that identifies each person who opens an account. This Notice answers some questions about your GWN's Customer Identification Program.

# What types of information will I need to provide?

When you open an account, GWN is required to collect information such as the following from you:

- Your name
- Date of birth
- Address
- Identification number:
  - U.S. Citizen: taxpayer identification number (social security number or employer identification number)
  - Non-U.S. Citizen: taxpayer identification number, passport number, and country of issuance, alien identification card number, or government-issued identification showing nationality, residence, and a photograph of you.

You will also need to show your driver's license or other identifying documents.

A corporation, partnership, trust or other legal entity may need to provide other information, such as its principal place of business, local office, employer identification number, certified articles of incorporation, government-issued business license, a partnership agreement, or a trust agreement. U.S. Department of the Treasury, Securities and Exchange Commission, NASD, and New York Stock Exchange rules already require you to provide most of this information. These rules also may require you to provide additional information, such as your net worth, annual income, occupation, employment information, investment experience and objectives, and risk tolerance.

# What happens if I don't provide the information requested or my identity can't be verified?

GWN may not be able to open an account or carry out transactions for you. If GWN has already opened an account for you, they may have to close it.

We thank you for your patience and hope that you will support the financial industry's efforts to deny terrorists and money launderers access to America's financial system.

# GWN Securities, Inc.

Where Independence Is Valued<sup>SM</sup>

# BUSINESS CONTINUATION PLAN SUMMARY

GWN Securities has developed a Business Continuity Plan on how we will respond to events that significantly disrupt our business. Since the timing and impact of disasters and disruptions is unpredictable, we will have to be flexible in responding to actual events as they occur. With that in mind, we are providing you with this information on our business continuity plan.

**CONTACTING US** – If after a significant business disruption you cannot contact us at 561-472-2700, please visit our website at <a href="https://www.gwnsecurities.com">www.gwnsecurities.com</a> or call toll free 866-650-0132 for any updates. You should contact your GWN Representative or the investment companies directly if you need immediate access to your accounts. If you currently have a brokerage account through Pershing, LLC (our clearing firm) please refer to the instructions below.

**PERSHING CUSTOMER SUPPORT** – In the event that GWN Securities, Inc. experiences a significant business interruption, clients with a Pershing brokerage account may contact Pershing directly to process limited trade-related transactions, cash disbursements, and security transfers. Instructions to Pershing must be in writing and transmitted via facsimile or postal service as follows:

Pershing LLC P.O. Box 2065

Jersey City, New Jersey 07303-2065

Fax: (201) 413-5368

Please note that the fax number above is for business interruptionrelated issues only, and should not be used for any other purposes, such as change of address notices, account transfers, and credit verification. Information received on this fax that is unrelated to business interruption issues will not be acted upon.

For additional information about how to request funds and securities when GWN Securities, Inc. cannot be contacted due to a significant business interruption please refer to additional information located at <a href="https://www.pershing.com">www.pershing.com</a> or call (201) 413-3635 for recorded instructions. If you cannot access the instructions from the previously noted telephone number, Pershing may be contacted at (213) 624-6100 extension 500 as an alternate telephone number for recorded instructions.

**OUR BUSINESS CONTINUITY PLAN** – We plan to quickly recover and resume business operations after a significant business disruption and respond by safeguarding our employees and property, making a financial and operational assessment, protecting the firm's books and records, and allowing our customers to transact business. In short, our business continuity plan is designed to permit our firm to resume operations as quickly as possible, given the scope and severity of the significant business disruption.

Our business continuity plan addresses: data back up and recovery; all mission critical systems; financial and operational assessments; alternative communications with customers, employees, and regulators; alternate physical location of employees; critical supplier, contractor, bank and counter-party impact; regulatory reporting; and

assuring our customers prompt access to their funds and securities if we are unable to continue our business.

Our clearing firm, Pershing, backs up our important records in a geographically separate area. While every emergency situation poses unique problems based on external factors, such as time of day and the severity of the disruption, we have been advised by our clearing firm that its objective is to restore its own operations and be able to complete existing transactions and accept new transactions and payments within 4 hours. Your orders and requests for funds and securities could be delayed during this period.

**VARYING DISRUPTIONS** – Significant business disruptions can vary in their scope, such as only our firm, a single building housing our firm, the business district where our firm is located, the city where we are located, or the whole region. Within each of these areas, the severity of the disruption can also vary from minimal to severe. In a disruption to only our firm or a building housing our firm, we will transfer our operations to a local site when needed and expect to recover and resume business within 24 hours. In a disruption affecting our business district, city, or region, we will transfer our operations to a site outside of the affected area, and recover and resume business within 48-72 hours. In either situation, we plan to continue in business, transfer operations to our clearing firm if necessary, and notify you through our web site, www.gwnsecurities.com or our customer emergency number, 866-650-0132, on how to contact us. It is important to remember that all your accounts are either held directly at the investment company or at our clearing firm, Pershing. You can always contact them directly for immediate assistance. If the significant business disruption is so severe that it prevents us from remaining in business, we will assure our customer's prompt access to their funds and securities.

IMPORTANT DISCLAIMERS – GWN Securities, Inc. will adhere to the procedures described in its business continuity plan and described above to the extent commercially reasonable and practicable under prevailing circumstances. There are, however, an incalculable number of events or circumstances that could result in a significant business disruption and their impact may vary greatly in size, scope, severity, duration, and geographic location. Further, significant business disruptions may result in varying degrees of harm to human life and regional or national infrastructure (power, transportation, communications, etc.) that could affect the firm's recovery in significant and different ways.

In light of this, GWN Securities, Inc., in its sole discretion, reserves the right to flexibly respond to any disruption in a situation-specific and prudent manner. Nothing in this disclosure document is intended to provide a guarantee or warranty regarding the actions or performance of the firm, its computer systems, or its personnel in the event of a significant business disruption.

FOR MORE INFORMATION – If you have questions about our business continuity planning, you can contact us in writing at GWN Securities, Inc., 11440 N. Jog Road, Palm Beach Gardens, FL 33418 or call us at 561-472-2700 or gwn@gwnsecurities.com.